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55,000 Gramin Dak Sevaks to be recruited online in November

HYDERABAD: About 55,000 Gramin Dak Sevaks will be recruited online in November this year, newly appointed secretary to the department of posts BV Sudhakar has announced.

“The relevant software to facilitate online recruitment has been made available and is under testing. The online method of recruitment is to ensure transparency,” he said here on Friday. The department on September 12 launched the National Service Call Centre-1924. “This is to address the grievances of the postal customers. Customers can call up this number and they will be given a unique 11-digit ticket ID to check the status of their complaint,” said Sudhakar. The Twitter Seva platform is another initiative of the postal department where 98 per cent of complaints will be resolved.

Talking about the Post Payment Bank, he said the focus would be on government-to- customer service by providing services like Direct Benefit Transfer which could also aid in financial inclusion. “There will be no lending to the customers and deposits can be made up to `1 lakh,” he said about the Postal Payment Bank. The department hopes to set up 650 branches of Post Payment Bank by May 2017. To harness solar power, 4,000 postal buildings across the country will utilise solar power in the coming days. The initiative began with the India Post headquarters in New Delhi.