

Current Time &amp; Date :- (12:24:29 PM ( Sat, Feb 27th, 2016 ))

(Your Machine IP Address - :49.207.216.229)

## Frequently Asked Questions (FAQs) - Online Recruitment Application(ORA)

- 1.**How do I access the site to fill up the Online Recruitment Application (ORA)?
- 2.**When can I apply online application for a particular Recruitment? Can I apply any time during the year for a particular Recruitment?
- 3.**Can anyone apply online for a particular Recruitment?
- 4.**Are there any detailed instructions to guide an applicant for submitting an online application?
- 5.**What should I do if there is lot of delay in accessing the page?
- 6.**Is it necessary to fill up the details related to pin code/phone No. with area code/Mobile No./email?
- 7.**How do I move to the next page when columns on one Module/Section(Page) have been completely filled in ?
- 8.**Do I have to pay fee?
- 9.**What is the procedure to pay the fee for the Online Recruitment Application?
- 10.**I have made the payment through Credit Card/Debit Card/Net Banking facility of SBI or its Associate banks, but the ORA System is showing as fee not paid. How can I check/update the payment made?
- 11.**I have made multiple payments through credit card/debit card. Whether amount will be refunded back to me?
- 12.**Is there any bank other than SBI where fee can be deposited by cash?
- 13.**I have taken the print of pay-in-slip by clicking on the "Print" option. I have deposited the cash in a branch of SBI or its Associate banks through this Pay-in-slip. How will I re-enter the system to submit my transaction details of the fee if I log out of the system now?
- 14.**Is there any other Form/Challan to pay fee by cash other than the pay-in-slip generated through ORA ?
- 15.**I have submitted the Online Recruitment Application. Should I send the printout of the application to the commission by post/by hand?
- 16.**I am filling up the various modules in the Online Recruitment Application and the process is yet to be completed. I want to change the filled up information in one/many columns. How should I do this?  
Or  
I have submitted my Online Recruitment Application. I have made some errors. What should I do to remove these errors? or "I want to change my uploaded photograph and signature?"
- 17.**In which format the scanned photograph and signature should be?
- 18.**Whether the photograph should be in Black & white or should it be in a colour ?
- 19.**What should be the size of the scanned photograph and the signature?
- 20.**If the Photograph is not of the proper pixel size given, then how to convert it?
- 21.**If the Photograph is not in the desired format, then how to convert it?
- 22.**How do I load my signature/photograph?
- 23.**My photograph and signature uploaded on the website are not appearing to be in order. What should I do?
- 24.**What documents am I supposed to upload in the UPLOAD DOCUMENT MODULE?
- 25.**I did not receive the e-mail intimation for submission of my Online Recruitment Application?
- 26.**After filling up the Online Recruitment Application, I got Blank Screen / Internet got disconnected / My PC closed / hanged / shutdown. Is my application saved?
- 27.**How do I know that my Online Recruitment Application is saved and have been received ONLINE in the Commission?
- 28.**What details should I retain after completion of submission of my Online Recruitment Application?
- 29.**What details should I provide while making correspondence with the Commission?
- 30.**Can I take the print out of my finally submitted application after the prescribed closing date i.e. after the link is disabled at 23:59 Hrs on the closing date?
- 31.**I am facing problem in completing my Online Recruitment Application (ORA). How should I resolve my problem?
- 32.**Where do I contact for any queries related to the recruitment for the post for which I have successfully submitted my online application?