

STATE HEALTH SOCIETY – TAMIL NADU

APPLICATION ARE INVITED FOR PLACEMENT OF PERSONNEL TO SERVE IN QUALITY ASSURANCE CELL AT STATE HEALTH SOCIETY WITH ITS MATERNAL HEALTH WING, CHILD HEALTH WING QUALITY MANAGEMENT WING AND MOTHER AND CHILD TRACKING SYSTEM WING ON CONTRACT BASIS

Objectives:

The State Health Society, Tamil Nadu invites application from eligible candidates for placement in **Quality Assurance Cell at State Health Society, which consists Maternal Health Wing, Child Health Wing, Quality Management Wing and Mother and Child Tracking System Wing** on contract basis / through deputation for in-service personnel to strengthen of Public Health Care Delivery System with a focus to improve health care infrastructure and human resources.

Offer of service area:

❖ **QUALITY ASSURANCE CELL**

I. Maternal Health Wing:

The proposed functions of this wing,

- Provision of Technical support in
 - Developing technical guidelines and protocols for MH services.
 - Operationalization of all EmOC centres.
 - Advocacy,
 - training and
 - Monitoring and evaluation of the MH programme interventions,
- Conceptual approval for innovations and special initiatives under RCH programme.
- Developing mechanisms for effective networking and partnership with private sector and civil society organizations for MH activities.
- Collection, compilation and analysis of MNH data
- Documentation and Designing and conducting Operations Research on RCH priority issues.
- To undertake any other GOI / State initiatives entrusted with the QAC from time to time .

II. Child Health Wing:

The proposed functions of this wing:

- Provision of Technical support in
 - Developing technical guidelines and protocols for CH services.
 - Operationalization of all SNCU/ NBSUs / NBCCs and adolescent health care services.

- Advocacy
 - training and
 - Monitoring and evaluation of the CH and adolescent programme interventions,
- Conceptual approval for innovations and special initiatives under RCH programme.
 - Developing mechanisms for effective networking and partnership with private sector and civil society organizations for CH and adolescent care activities.
 - Collection, compilation and analysis of child and adolescent health data.
 - Documentation and Designing and conducting Operations Research on RCH priority issues.
 - To undertake any other GOI / State initiatives entrusted with the QAC from time to time.

III. Quality Management Wing:

The proposed functions of this wing

Identifying gaps in service delivery and tracing its roots to gaps in organizational processes

- Reorganizing and improving the deficient processes and work flows in the health care facilities as per the standard technical protocols.
- Developing process documents for the institutional services
- Developing work instructions for institutional services
- Bringing desirable changes in organizational culture
- Capacity building of district health managers and institutional staffs in quality management.
- Developing and Monitoring quality indicators
- To engage independent teams for periodic assessment visits for measuring and grading the quality of services and institutions
- Prepare and implement “Quality Module” which will have entire PHC requirement and serve as a guide to PHC staffs
- Prepare an audit checklists for grading of the PHCs
- Conduct of patient satisfaction surveys at periodical intervals
- Design and implementation of innovations for quality improvement and change management
- Achieve, sustain and continually improve upon the quality of public health services

Zonal level Quality Team:

The Proposed functions of this team:

1. To organize training programmes
2. To undertake continuous visits to health facilities for hands on training,
3. To participate in staff meetings to promote quality concepts,
4. To collect and compile data on quality indicators and
5. To attend review by the state quality management cell

IV. MCTS wing

The proposed Functions are,

- Provision of Technical support in
 - Coverage of all the pregnant mothers of the State and the children in PICME.
 - Assess data quality and improve data validation in PICME.
 - Generation and use of work plan for reviewing of delivery of services by health care supervisors at all levels.
 - Giving regular feed back to State/ District / PHC level health officials for strengthening of management of health care delivery .
 - Coordination with NIC officials for uploading of PICME data base to MCTS portal on daily basis.
 - Capacity building and handholding of various health providers for data entry and monitoring of health services utilizing features of MCTS.
- To undertake any other GOI / State initiatives entrusted with the MCTS wing from time to time.
- Conceptual approval for innovations and special initiatives under MCTS.
- Developing mechanisms for effective networking and partnership with private sector and civil society organizations for MCTS activities.
- To Participate in MCTS related activities at GoI / State /District / PHC level.

Eligibility:**Maternal Health wing:**

S. No	Name of the post	Number proposed	Qualification
1.	Health Officer / Medical Officer	2	MBBS /DPH/ MD (OG) / DGO- Qualified Medical Officer may apply for this posts
2.	Statistical Assistant	1	Candidate BSc – Statistics /Maths with 3 years experience
3	MCHO	1	Maternal and Child Health Officers retired from Government Services [OR] candidates with BSc / MSc Nursing qualification and with 5 years experience may apply to this post.

Child Health Wing:

S.No	Name of the post	Number of posts	Qualification
1	Expert advisor	1	Retired Joint Director of Health Services may apply for this post [OR] Medical Officer with MD (paediatrics) / DCH with 15 years experience may also apply for this post
2	Health Officer / Medical Officer	2	MBBS /DPH/ MD (paed.) / DCH qualified Medical Officer may apply for this post.
3	Statistical Assistant	2	Candidates with BSc – Statistics /Maths with 3 years experience may apply for this post.

Quality Management Wing

a. State level:

S.No	Name of the post	No.of Posts	Qualification
1	Medical Officer	1	MBBS / DPH Qualification may apply for this post
2	Data Entry Operator	1	Candidates with any University Degree with Diploma in Computer Applications may apply for this post
b. Zonal Level			
1.	Quality Management consultant	6	Any retired Medical Officer (OR) i. MBBS ii. Experience in Primary Health Care Services is preferred

MCTS wing

S. No	Name of the post	Number proposed	Qualification
1	Expert Advisor	1	Candidates with BE /B.Tch/ ME /M.Tech/ MCA / MSc (IT) degree with 15 to 20 years of experience in data management may apply for this post.
2	Statistical Assistant	1	Candidates with Degree in BSc – Statistics /Maths with 3 years experience may apply for this post.
3	IT Coordinator	1	Candidates with Diploma in Electronics and Communication / Information Technology / Computer Science / B.Sc Computer Science / BCA and adequate background in all Operating System.

Contractual pay details:

S. No	Name of the post	Contractual pay (per month) Rs.
1	Expert advisor	70,000
2.	Health Officer / Medical Officer	38,000
3	Quality Management consultant	38,000
4	Statistical Assistant	22,000
5	MCHO	23,000
6	IT Coordinator	16500
7	Data Entry Operator	8,000

Submission Requirements at the time of Interview

- a) Academic /Technical Original Certificates.
- b) Transfer Certificate
- c) Birth Certificate
- d) Experience Certificate
- e) Earnest money: Demand Draft of Rs. 10000 (Rupees Ten thousand – refundable) drawn in favour of State Health Society, Tamilnadu. Application without earnest money would not be entertained.

Deadline for submission of the Application:

The application s should be submitted in Sealed envelop marked as Application for Contractual placement under NRHM in Quality Assurance Cell of State Health Society, Tamil Nadu” .

The sealed envelope should be reached the office of the “Mission Director, State Health Society, V Floor, DMS annexe building, DMS campus, Anna Salai, Teynampet, Chennai-600006. by **3.00 pm on 28.01.013** through registered post / Courier/ Speed post. EOI received after this time would not be entertained.

The project period will be for five years. Selected candidates will be appointed on contract basis initially for 11 months and then it will be extended based on their performance.

The applicants should satisfy the eligibility criteria mentioned against the contractual posts advertised and they will be considered only against the contractual posts advertised.

Conditional / Telegraphic / incomplete applications would not be entertained.

The decision of the State Health Society, Tamilnadu shall be final and no enquiries on application for review shall be entertained. The State Health Society, Tamilnadu reserves the right to cancel the EOI for no reason whatsoever.

Mission Director